



The Grapevine/Newsletter

Phone: 9581 3421 Fax: 9581 3172
April 2010

www.mandurahcommunitycare.org.au

Message from the CEO - Fran Wallace, CEO



Hello Everyone, Trying to think about what has been happening within the agency that may be of interest to you is quite difficult at times. All those that have rung the office and have spoken to **“that lovely young man who answers the telephone”** well let me introduce you to **Wade**. I agree with clients that say he is an asset to the organization, he is off to Europe for 6 weeks in May and then will return to work within the organization on a more permanent basis. Other new staff in the office include **Kylie**, she has been with us for a few months and is an asset as payroll as an administrator. **WELLNESS**— the new HACCC philosophy has been going well, and we are in full swing with assessment, and reviews. Some clients find it difficult to accept that now and in the future the agency will not be able to do everything for them in the house and garden, the expectation is that you will be required to become involved, therefore retaining your present capabilities and maybe learning some new ones, the old saying **“If you don’t use it you will lose it”** comes to mind. As usual change takes a while, but as an organization we can see the benefits for the community in this new approach.

Take care of yourselves, until the next issue
Fran

Assessment Officer – Wendy Corby

Hello Everyone

I have been a bit pushed for time recently trying to get out to everyone and haven't had the time to fill this spot—so Pauline has done it for me. Will catch up with you next month all being well.

Wendy



In Home Service Manager – Herta Ubbing

Hello Everyone

I hope that you all getting more familiar with the wellness approach in Community Care, as staff will work with you and not for you to keep up your present level of capacity and improve your independence. Please have the “red in home file” ready for the staff to check your support plan. I hope all is well and I will catch up with you at review time for your service .



Thanks Herta

VALUES: CHARIS – TO SERVE WITH GRACE

C-Compassionate Caring H-Harmonious Environment A-Assuring Efficiency R-Respect without Boundaries I-Independence Support S-Sustainable Resources

MISSION: “improving the quality of life and independence of individuals and families”

Thoughts from our Little Book of Great Thoughts:

Believe in yourself and encourage others to do likewise,

Follow your dreams as I have done,

Be tolerant to all races, and be kind to yourself,

Jane Hind

Sharing a life together, is like sharing steps in time, The music may be different to each of us, but how beautiful the dance.

Edward Hudson

Life is what you make of it... What you can achieve in you life can make you happy, That's what life does for me,

Peter Keen

You can't get feathers off a frog.

Jenny Leach



Gardening & Home Maintenance – Roger Sutcliffe

Hello Everyone—I'm back! I took one look at my desk and have decided to return to the ocean for a further few years. Pleased to be back in charge and very refreshed. As you may be aware Collin Dwyer left the organisation at the beginning of April for better things in Perth. Also Diane Jensen has decided to retire after 5 years of hard work and finishes with us on 13 May. I thank them both for their fine efforts and loyalty and wish them well for the future. We have taken on two new gardeners, Malcolm Eaton and Ben Constantinidis who are both very experienced and a few of our clients have already returned a very positive feedback. If any of you require gutters cleaning before the winter rains please let me know. This can be incorporated as part of your monthly service or as an extra service. The same applies to window cleaning or mulching but give me at least 2 weeks notice. Also many thanks to our garden volunteers Cheryl, Brian, Peter and the two Johns.

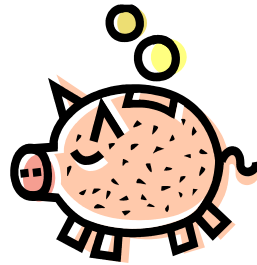
Finance – Pauline Dwyer

If you are paying your account at the chemist

please print YOUR NAME on the envelope. For all those clients already doing this I thank you it makes our job a lot easier.

If you are paying your account at the office

instead of one of the chemists please ensure that you have to correct amount as we DO NOT keep cash on the premises. Thank You



Centre Based Day Care Manager – Marj Coles

Hello all,

1. Life Club members had a wonderful time away at Busselton last week on their 2010 camp.

2. Our House Mothers Day Raffle tickets are 2 for \$1. Thank you for your support.

3. Some suggestions for the 1st monthly program for the new FLEXI PROGRAM are: Tues **half price movies & dinner**, monthly **Railway Markets Pinjarra & lunch at Edenvale, Shopping & lunch at Rockingham City & Peel Farmers Market Mandurah** Sunday morning & lunch. Please ring **9581 6720 ASAP** if you would like to attend one or more of those outings.

4. Diana Oliver is coordinating & our Life Club members are participating in the Moving Arts Parade at the Stretch Festival on Sunday 2nd May. They've been working hard for months with Diana to make the costumes.

5. I am on annual leave from **May 15th—Tues 15th June**. If there are any problems or queries just ring the Our House team on 9581 6720.



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